

Release 10

What is new

New Product Objectives

- Enhanced *enterprise-wide performance reporting*
- Provide the ability to conveniently *group enterprise IT resources* and report on those groupings
- Show and report on *relationships within the enterprise*

- TeamQuest IT Service Analyzer
 - Includes TeamQuest View
 - Includes TeamQuest Manager
- TeamQuest IT Service Reporter
 - Replaces TeamQuest On the Web
 - Includes TeamQuest On the Web to assist migration
 - Includes TeamQuest Manager
- TeamQuest Model
 - Includes TeamQuest Manager (w/TQGETM)
- TeamQuest Alert
 - Includes TeamQuest Manager

- **TeamQuest IT Service Analyzer**
 - Performance Analysts, Capacity Planners, and System Administrators
 - Identify, diagnose, and resolve capacity and performance related issues
- **TeamQuest IT Service Reporter**
 - IT executives, IT managers, and business area customers
 - Regular reports on current usage of resources, trends, and forecasts
 - “Status at a glance” for performance review and identification of risk areas for the entire enterprise

- **Open Enterprise Database (Oracle)**
 - More-scalable method for centralizing TeamQuest performance data
 - Access to TeamQuest performance data via ODBC and other open communication methods
- **Update Server**
 - Reduce the amount of time and effort required for applying patches to managed systems
 - Automatic downloading and installing of TeamQuest product patches
- **AIX 5.3 Virtualization**
 - Changes to model building, model solving, and Model UI

- License Management (phase 1)
 - New key structure
 - New keyinfo to support multicore hardware
 - Support multicore, multi-threaded, and virtual environments
- IBM z/OS Enhancements
 - Page Datasets and CICS data collection
 - Support for agent executing and collecting data on RedHat/SuSE Linux (x86 and x64) and Linux/zSeries
 - Improved modeling capability
 - Support for z/OS levels 1.5 and 1.6

- **Security**
 - FIPS 140-2 compliant communications (9.3)
 - OpenSSL for non-FIPS platforms
 - FIPS 200 compliance includes FIPS 140-2 encryption for passwords
 - Allow users to change their own passwords

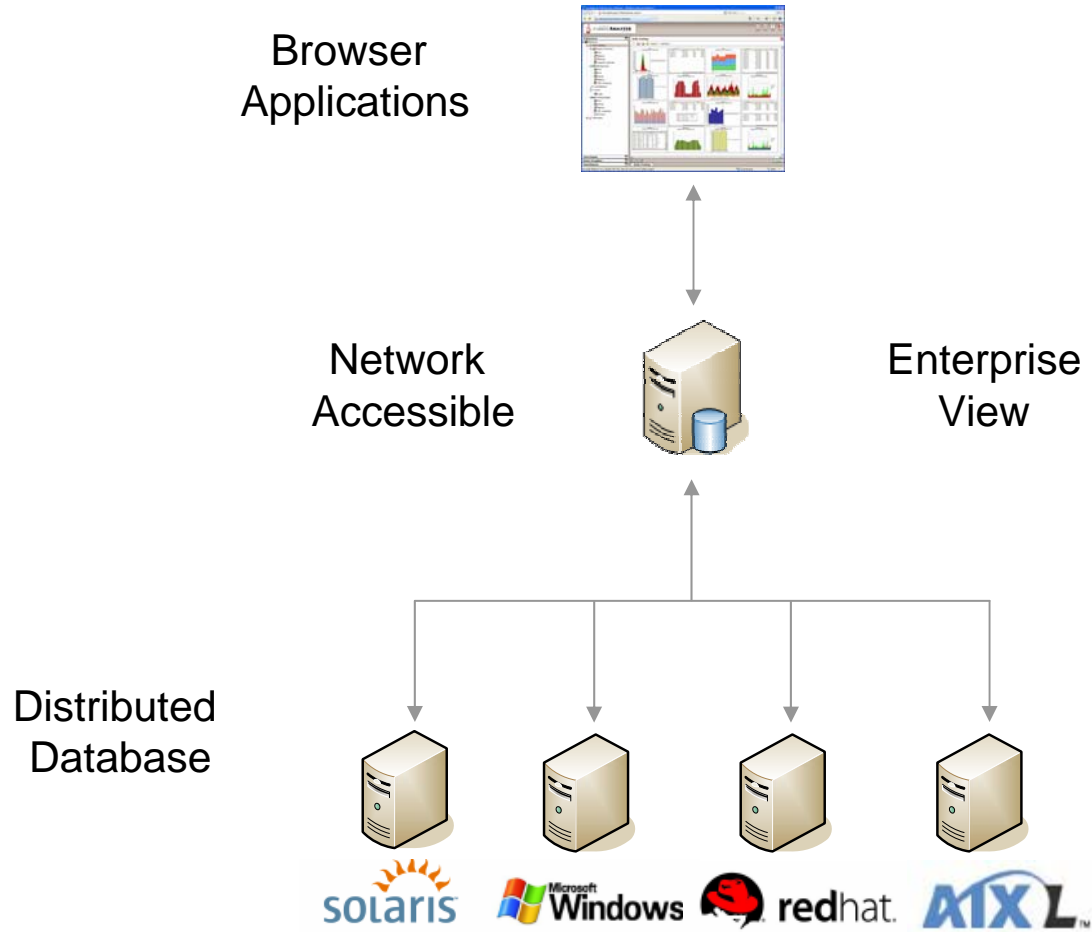
- Top and Bottom n reports in View can be created to show items with a value greater or less than a given value
- Allow user to override data timeout value for an enterprise database
- Add read and write service times for AIX 5.3
- Support 2GB files for Linux

- Collect LPAR statistics on Linux/POWER5 environment
- Additional Symmetrix bytes transferred statistics
- Utility to remove all parameters for a single system from a database
- tqreclist change to not print rows with all NULL values

Other Features (cont.)

- Support WebLogic version 9
- Support Oracle version 10 release 2
- Support VMware agent for VMware ESX Server 3.0
- Tivoli Recertification for integration of TQ alarms with Tivoli Enterprise Console
- Replace WN Web Server With Apache 2.x
- Upgrade Version of InstallShield
- Drop/Add Platforms and OS Levels

- Scalable
- Adaptable
- Network accessible applications
- Database independence
- Part of your CMDB/CDB



- HTTP protocol
- XML input/output
- Oracle Enterprise Database
- OpenSSL
- FIPS 140-2 and FIPS-200